

## Terms & Conditions

**PAYMENT FOR** the domestic **EPC (Energy Performance Certificate)** is on our arrival to conduct the assessment or in advance.

### **ALL PAYMENTS**

Payment is strictly 7 days from invoice date.

Prices are for standard size properties. For larger properties prices may vary.

### **NON PAYMENT**

If payment for some reason was not paid at the time or in advance and still outstanding after 28 days from the date of inspection and where Sussex Property Assessors have also reminded client on three or more occasions, Sussex Property Assessors reserve the right to add interest on a daily basis until invoice is paid in full.

### **RIGHTS OF THE ASSESSOR TO WITHDRAW FROM THE CONTRACT**

The DEA (Domestic Energy Assessor) has the right to withdraw from the agreed contract if one or more of the following conditions apply:

1. If the property poses a threat to the DEA health & safety beyond the normal domestic risks reasonable for a property in current residential occupation.
2. If access for the DEA visual inspection is found to be restricted and if such restriction is likely, in their opinion, to have a material effect upon the completeness and/or accuracy of the report.
3. If electricity, gas (if provided) and water services are not fully connected and in working condition during the inspection (which include having a lamp in every room).
4. If any part of the property or the premises is a building site, unless the current building works are being managed by a contractor, who is competent in construction health & safety and who will be present throughout the duration of the inspection, ensuring compliance with the accepted safety rules.
5. If the property falls within the Statutory Limitations as per the EPC.
6. If the property falls within the Voluntary Limitations of properties as defined by the DEA.
7. If for any reason the Assessor believes that his/her capabilities may not be conducive in providing a report that they feel comfortable with regarding technical details.

It should be noted that if the withdrawal is due to something the Client or their agent's could have prevented, then the DEA reserves the right to charge a fee, pro rata, for the abortive work.

### **RIGHTS OF THE CLIENT TO WITHDRAW FROM THE CONTRACT**

The client has the right to withdraw from the Contract at any point. Formal notice of withdrawal must be made in writing. Please be aware that you will be charged a cancellation fee for time and expenses incurred up to the point at which written notice of the cancellation has been received.

### **DATA PROTECTION**

The Surveyor will hold personal information in accordance with the Data Protection Act [1998] and this information will not be used for any purposes other than the production of the EPC.

### **AGREEMENT**

The agreement and confirmation for any work undertaken by Sussex Property Assessors, ( that is EPC, Floor Plans or any Photography. ) will be emailed to client in the form of a confirmation date & time of arrival and invoice stating total costs for the work to proceed and that these terms and conditions will apply.